



UK Security Training Group

Training, Security, Close Protection, Recruitment

Client Information Pack



**FROM THE START TO
THE END**
UK Security Training Group

PUT YOUR TRUST IN US

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www.uksecuritytraininggroup.co.uk

Telephone: 0161 505 0231 / 0742 254 3013

UK Security Training Group is widely recognised as one of the best in the industry for providing security and training.

We understand the importance of your business and how important it is to have the right staff at the right time.

This is why **UK Security Training Group** has come in place for those organisations and individuals that are in need of security services and training.

We provide

- Trained staff
- Bilingual staff
- Continuity of quality staff
- Value for money
- Deliver outstanding services

UK Security Training Group can help with all your staffing needs. We can help support your current team from door supervisors, static guards to close protection officers.

We typically provide the following types of workers

- Door supervising
- Close Protection
- Event / special event
- Hotel and leisure security
- Residential security

We provide the following training courses

- Level 2 Award in Working as a Door Supervisor within the Private Security Industry
- Level 2 Award in Working as a CCTV Operator within the Private Security Industry
- Level 3 Award in Working as a Close Protection Operative within the Private Security Industry

Call for other courses which may not be listed. We are very interested in meeting you to discuss how our services could be of benefit to you, please get in touch with **UK Security Training Group**.

UK Security Training Group specialises in delivering SIA accredited training courses, as well as a range of other courses. We provide professional security services across all sectors, such as VIP close protection, event security, retail, leisure, religious establishments and recruitment on a national basis.

All our courses and services are provided across the UK and abroad. Our highly specialist team is dedicated to providing you with the best training and services, guaranteed. We are able to tailor our services to provide efficient and cost-effective services and security solutions to our clients.

Some of the services we provide:

- Door supervising
- Close Protection
- Event / special event / weddings
- Hotel and leisure security
- Residential security
- Static guarding / building sites
- Commercial and domestic security
- Retail and industrial sites, construction sites
- Asset security
- Education establishments / hospitals / religious buildings
- Red carpet events
- Control VIP
- Supervised travel
- And more

Our services are flexible to meet your needs, whether you require our security operatives on a long term or a short-term basis, or a few hours, or 24/7. We are able to tailor our services to provide efficient and cost-effective outsourced security solutions for our clients and any students visiting the UK or Europe.

Close Protection

Personal Close protection is very complex and can be a very demanding task. **UK Security Training Group** has experts in this field with many years of operational experience within the UK and overseas. All our Close Protection officers are First Aid trained.

We have a team of male and female Close Protection officers whom provide the utmost degree of physical protection to our clients, with the utmost attention and absolute discretion, confidentiality is adhered to at all times.

UK Security Training Group personnel have a distinguished working history in the UK and overseas, with many years' experience in UK Military - Royal Military Police - Anti kidnapping Specialist - Anti Terrorism Specialist - Fire Arm Training Specialist. Our personnel and consultants have a distinguished history of leadership and service amongst which they have provided close protection/body guarding to A-list celebrities, business people, families, CEO's, assets and facilities.

We have experience in providing close protection for students and individuals from overseas and the Middle East that come to the UK for study or leisure or nights out, our trained staff can assist and guard their safety to ensure they have a pleasant trip.

Some of the services that fall under close protection include:

- VIP Protection: Escort/Travel Security
- Low/High Profile Status
- Residential Security Teams
- Security Trained Chauffeurs
- Surveillance & Anti-Surveillance
- Threat & Risk Assessment
- Security Systems Consultancy
- Witness Protection
- Conflict Management & Self-Defence

VIP/Executive Fleet

We can arrange executive vehicles with highly skilled and trained chauffeurs. These vehicles can be arranged for business or personal use at competitive rates and come with discretion & confidentiality. Our drivers have experience in all aspects of ground transportation and we can provide this service throughout the UK (London, Manchester Liverpool, Leeds, Scotland and other cities) and Europe (France, Germany, Italy, Spain, and other countries).

Benefits for UK Security Training Group Clients

Call back

UK Security Training Group will always keep you fully informed of progress. You will receive a call back on shifts placed within the same day.

Continuity of support

UK Security Training Group recognise that it is in the interest of the service users for us to provide continuity of support.

Experience

UK Security Training Group only recruit security personnel and other security related staff that are the best and experienced within the security industry.

Professional and friendly service

UK Security Training Group pride on providing a professional and friendly service. We understand the needs of the security industry and environment. **UK Security Training Group** will issue you with a dedicated account manager who will visit you on site to fully understand your requirements and discuss any queries you may have.

Feedback

UK Security Training Group business is run on reputation and client feedback. We constantly keep in contact with all our clients regularly and ask for a client feedback. We can then use this information to improve and develop our services, provisions and ultimately provide a tailor-made service that meets our clients' needs.

Uniform staff

All our staff will be supplied with full uniform which will have our company logo for identity purposes, we will issue a ID badge for every member off staff and there position in the company.

We are committed to an equal opportunities policy and our agency staff are selected solely on the basis of their professional qualifications and previous experience.

We issue all our staff with a 'code of practice' clearly stating our expectations whilst in our employment.

Time sheets

UK Security Training Group will make sure all time sheets are signed by authorised senior member of staff on client site, ensuring that you are paying for the staff used. We will not accept time sheets unless signed by an authorised signatory.

Services

Call back

No more wasted calls and endless waiting for agencies to get back to you.

Availability

UK Security Training Group can offer the services at 365 days a year 7 days a week 24 hrs a day Contact us anytime for a reliable local service.

Dedicated Account Manager

UK Security Training Group client has a dedicated account manager for clients to ensure there is a single point of contact for all your needs.

Business support services

UK Security Training Group can help organisations with advice on any issues arising in the security field and help with business consultancy support on all aspects of security for your business.

Booking staff via Email

Making it quick and paper less, fast and efficient booking of security staff.

Insurance

We are fully insured, meeting the criteria below, so rest assure you are in safe hands
Employer's liability;
Public liability;
Professional indemnity.

Complaint procedure

If you have any complaints you can contact us immediately, where we will deal with your complaint straight away, via phone (0742 254 3013) or email (info@uksecuritytraininggroup.co.uk)



Value

Transparent pricing

All our pricing is fair and competitive with no hidden extras and no additional costs.

Temp to permanent recruitment

Reasonable rates for this efficient service delivered on time in a professional manner.

Vetting Procedures

We use different checks and methods to ensure we hand pick the very best staff

Disclosure barring service: All candidates complete an enhanced disclosure. Yearly renewal procedure.

References: We ask for two references on all workers, one of which must be the current or most recent employer and the 2nd has to be a professional reference.

Employment history checks: We complete employment verification checks on every worker, checking work history and working patterns

Proof of identity: ID must be seen – Birth Certificate, Driver's License, and Passport with proof of work status for non-EEC applicants we may ask for more.

Qualifications: We must and like to see the originals. We keep copies of qualifications gained on file for our and clients records.

Proof of NI Number: Evidence of applicants' legal right to work in the UK and in line with Asylum and Immigration Act. Proof of NI.

Interview: All candidates are hand-picked and invited to attend a formal interview, where we assess previous employment experience.

Experience: we like to recruit staff with good track record of previous work experience in the security industry and environment

Mandatory training: All candidates attend all mandatory training and induction before going out on their first shift, such as filling in time sheets, incidents report procedures and first aid.

Specialist training: This can be arranged for individuals' requirements



UK Security Training Group staff are trained in accordance with industry standards



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Thank you for reading the **UK Security Training Group** information pack, we are more than happy to answer any of your queries, please do not hesitate to get in touch

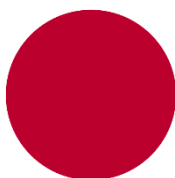
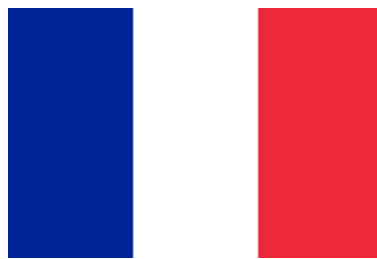


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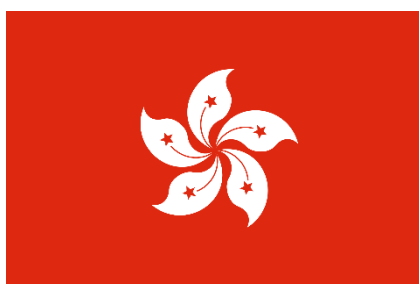
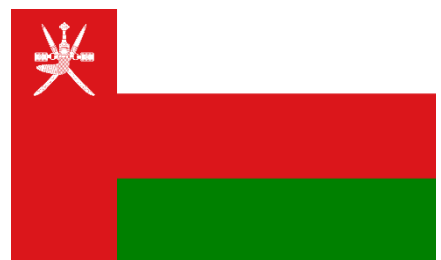
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